

## AMSA and GSA Household Goods and Freight Forum February 22-25, 2005 Philadelphia Marriott Hotel Philadelphia, PA



# "Transportation Trends & Technology"

<u>Tuesday – February 22, 2005</u>

3:00 PM – 6:00 PM Registration

3:00 PM – 11:00 PM Exhibit Hall Move-In

Evening on your own

Wednesday – February 23, 2005

8:00 AM – 4:00 PM Registration

8:30 AM – 9:30 AM Light Breakfast in Exhibit Hall

9:30 AM – 10:30 AM Opening General Session

Color Guard

National Anthem - Melodee Mercer, Department of Veterans Affairs

Joe Harrison, President, American Moving & Storage Association (AMSA)

Michael Schaffer, Chairman, AMSA

Bill Wanamaker, Director of Government Traffic and Security Operations,

American Trucking Associations (ATA)

Jack Williams, Assistant Regional Administrator, GSA Mid-Atlantic Region

Moderators: Tauna Delmonico and Scott Michael

10:30 AM – 11:00 AM Refreshments in Exhibit Hall

11:00 AM – 12:00 Noon Three (3) Breakout Sessions

1) "GSA Distribution and Depot Operations"

Susan Lynch, Director, Eastern Distribution Center

Mark Dooley, Traffic Manager, Eastern Distribution Center Christine Coley, Traffic Manager, Western Distribution Center

Bill Darter, Traffic Manager, Office of Global Supply

Moderator: Maria Gutierrez

2) "Economic and Technological Trends in Freight Transportation"

Jack Wells, Chief Economist, Office of Policy, Office of the Secretary of

Transportation, Department of Transportation

Moderator: Mary Anne Sykes

3) "Best Practices for International Household Goods Shipping"

Shawn Griffin, Chief Contracting and Audits, Department of State

Georgia Angell, Chairman, Household Goods Forwarders Association of

America (HHGFAA) & President, Dell Forwarding

Moderator: Kim Chancellor

12:00 Noon – 1:00 PM Lunch in Exhibit Hall

1:00 PM – 1:50 PM Three (3) Breakout Sessions

1) "Tightening the Supply Chain"

Dr. Frank Scheer, United States Postal Service

Moderator: Carey DeForest

2) "Transportation Financial Settlement and Claims Procedures"

Cliff Cannon, Parsifal Corporation

Kim Frey, Financial Operations & Disbursement Division, Heartland Region Jim Stroup, Customer Service Branch II, Heartland Region

Moderator: Donna Graige

3) "Linking Technology with Customer Service"

Rob Nease, Director, Government Services, Interstate Worldwide Relocation

Tim Libieno, Director, Government Services, American Red Ball

Greg McIntyre, President, mLINQS

Moderator: Angela Jones

2:00 PM - 2:50 PM

## Three (3) Breakout Sessions

### 1) "Enhancing Supply Chain Security"

Elaine Dezenski, Deputy Assistant Secretary for Policy and Planning, Border and Transportation Security Directorate, U. S. Department of Homeland Security Moderator: Ray Price

2) "Breaking Down the Household Goods Request for Offers"

This session is CEU certified and will last 75 minutes.

Brian Kellhofer, GSA Transportation Programs

Moderator: Mathis Gardner

3) "Practical Problems, Potential Solutions and the Government's Role in Shaping the Future of Logistics in the Global Marketplace"

Bill McCurdy, DuPont Corporation

Mary Pileggi, Manager of Logistics, DuPont North American

John Ficker, President, National Industrial Transportation League

Moderator: Felicia Rogers

3:00 PM - 3:40 PM

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Refreshments in Exhibit Hall

Three (3) Breakout Sessions

1) "After the Transportation Service Provider Approval Process...Now What?"

This session is CEU certified and will last 75 minutes.

Tara Parker, Manager Sales & Operation Support, Lighthouse of Houston

Lynn Ju, GSA Transportation Programs and Robert Watkins,

**GSA Program Promotion and Education** 

Moderator: Angela Jones

2) "Moving 101"

Mark Greene, Vice President, Government and Alaska Divisions, Arpin International Group

Matt Shea, Vice President, Government Division, Paul Arpin Van Lines

Chris Hood, Director of Operations, Arpin International Group

Moderator: Brian Kellhofer

### 3) "Hidden Treasures in the Trucking Industry"

Bill Wanamaker, Director of Government Traffic and Security Operations, ATA Tom Swartz, Director Government Accounts, Overnite Transportation

Jeff Ferrell, Vice President, Government Services, CRST Logistics, Inc.

Sean Caulfield, Director, Business Development, United Parcel Service

Darin Ayers, Sales Manager, FedEx Custom Critical

Steve Garth, Senior Account Representative, Government Sales, Roadway Express

3:45 PM – 4:45 PM

Moderator: Ray Price

5:00 PM – 6:00 PM Reception in Exhibit Hall

<u>Thursday – February 24, 2005</u>

8:00 AM – 9 AM Light Breakfast in Exhibit Hall

9:00 AM – 10:30 AM General Session

"Technology Changes and Challenges"

Pat Jennings, Vice President, Programs and Services, AMSA

Bill Wanamaker, Director of Government Traffic and Security Operations, ATA

Boris Populoh, Director, Programs and Services, HHGFAA

George Beck, Senior Classification Specialist, National Motor Freight

Traffic Association (NMFTA)

Moderators: Tauna Delmonico and Scott Michael

10:30 AM – 11:00 AM Refreshments in Exhibit Hall

11:00 AM – 12:00 Noon Three (3) Breakout Sessions

1) "Freight Challenges and Solutions"

Maria Gutierrez and Felicia Rogers, GSA Transportation Programs

Moderator: Betty Taylor 2) "Winning with CHAMP"

This session is CEU certified and will last 75 minutes.

Kim Chancellor, GSA Transportation Programs

Moderator: Robyn Bennett

3) "Transportation Management Services Solution (TMSS) System"

This session is CEU certified and will last 75 minutes.

Donna Graige and Scott Tiedt, GSA Transportation Programs

12:00 Noon – 1:00 PM Lunch in Exhibit Hall

1:00 PM – 2:30 PM General Session

"Pardon Me, Your Attitude is Showing"

Motivational Speaker, Darren Gomez, GSA Office of Chief Financial Officer

Moderators: Tauna Delmonico and Scott Michael

2:40 PM – 3:25 PM Three (3) Breakout Sessions

1) "Highway Watch Part I" (attend Part I & II for certification)

Don Siekerman, Safety Director, Pennsylvania Motor Trucking Association Moderator: Donna Graige

2) "Enhancing Your Freight Program"

This session is CEU certified and will last 75 minutes.

Carey DeForest and Blaine Jacobs, GSA Transportation Programs

Moderator: Maria Gutierrez

3) "The ABCs of the Transportation Audit Process"

James Fitzgerald, GSA Audits Division

Moderator: Angela Jones

3:25 PM – 3:55 PM Refreshments in Exhibit Hall

3:55 PM – 4:45 PM Three (3) Breakout Sessions

1) "Highway Watch Part II" (attend Part I & II for certification)

Don Siekerman, Safety Director, Pennsylvania Motor Trucking Association Moderator: Donna Graige

2) "Cargo Security"

Sandra Scott, Director International Operations, Yellow Roadway Corporation Moderator: Tara Caldwell

3) "Governmentwide Relocation Advisory Board Latest Initiatives" – Focus Group

Elizabeth Allison, Office of Governmentwide Policy (Transportation)

Scott Tiedt, GSA Transportation Programs

Moderator: Donna Graige

5:00 PM – 6:00 PM Reception in Exhibit Hall

6:00 PM – 7:00 PM Women in Transportation

**Networking Session** 

Exhibit Hall Tear-Down

Friday – February 25, 2005

8:00 AM – 9:00 AM Light Breakfast in General Session

9:00 AM – 11:30 AM General Session

"What's Going on in the Transportation Arena?

Legal Issues and Policy Updates"

Judge Martha DeGraff, Bob Hoff, Elizabeth Allison, Jim Harte and Nancy Murphy, GSA Legal and Policy Moderators: Tauna Delmonico and Scott Michael

11:30 AM – 1:00 PM Lunch in General Session

1:00 PM Forum Adjournment